

**Department of Management Sciences – MBA**

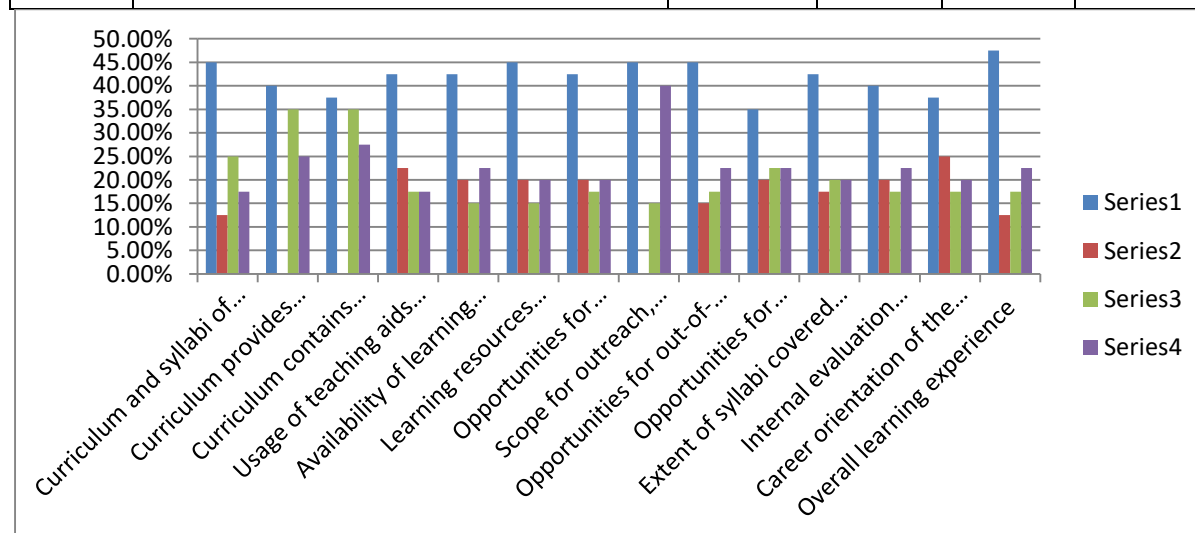
At Tecnia Institute of Advanced Studies (TIAS), continuous enhancement and academic excellence remain key priorities. To support these objectives, the institute systematically gathers and evaluates feedback from a diverse group of stakeholders, including students, faculty members, alumni, and employers. This feedback serves as an important source of information for assessing academic programs, administrative services, and the overall institutional ecosystem.

The feedback mechanism helps the institute recognize its strengths, identify areas requiring improvement, and implement appropriate measures to enhance the quality of education and stakeholder engagement. This report provides an overview of the feedback collected from various stakeholder groups and outlines the actions taken in response to their valuable suggestions.

The section that follows specifically presents an analysis of student feedback. Data was collected from 11 sections of BBA, 2 sections of B.Com (H) and 4 sections of MBA. It examines students' perceptions, experiences, and levels of satisfaction across different academic and campus-related aspects. Their observations and recommendations offer valuable insights that contribute to the continuous improvement of institutional practices and the overall learning experience.

S.No	Parameter	Excellent %	Very Good %	Good %	Average/ Fair %
1	Please rate the Curriculum and syllabi of the courses	45.00%	12.50%	25.00%	17.50%
2	Curriculum provides exposure to latest developments in the field	40.00%	0.00%	35.00%	25.00%
3	Curriculum contains adequate balance between theory and practical	37.50%	0.00%	35.00%	27.50%
4	Usage of teaching aids and ICT by faculty	42.50%	22.50%	17.50%	17.50%
5	Availability of learning resources in library	42.50%	20.00%	15.00%	22.50%
6	Learning resources shared by faculty/department	45.00%	20.00%	15.00%	20.00%
7	Opportunities for internship, student exchange and field visits	42.50%	20.00%	17.50%	20.00%
8	Scope for outreach, extracurricular and community engagement activities	45.00%	0.00%	15.00%	40.00%

9	Opportunities for out-of-classroom learning (guest lectures, seminars, workshops, etc.)	45.00%	15.00%	17.50%	22.50%
10	Opportunities for research activities provided by curriculum	35.00%	20.00%	22.50%	22.50%
11	Extent of syllabi covered in class	42.50%	17.50%	20.00%	20.00%
12	Internal evaluation system is appropriate and fair	40.00%	20.00%	17.50%	22.50%
13	Career orientation of the syllabus	37.50%	25.00%	17.50%	20.00%
14	Overall Learning Experience	47.50%	12.50%	17.50%	22.50%



Parameter-wise Explanation

1. Curriculum and Syllabi of the Courses

With **45% Excellent** and **12.5% Very Good** responses, respondents are generally satisfied with the curriculum and syllabus, though there is scope for further improvement.

2. Curriculum Provides Exposure to Latest Developments in the Field

The feedback indicates that the curriculum incorporates current developments and emerging trends, with opportunities for greater industry relevance.

3. Curriculum Contains Adequate Balance Between Theory and Practical

Respondents feel that the curriculum maintains a reasonable balance between theory and practical learning, though practical exposure can be further enhanced.

4. Usage of Teaching Aids and ICT by Faculty

The majority of respondents appreciate the effective use of teaching aids and ICT tools in the teaching-learning process.

5. Availability of Learning Resources in the Library

Library resources are generally considered adequate and supportive of academic learning and research activities.

6. Learning Resources Shared by Faculty/Department

Respondents are satisfied with the learning materials and academic resources shared by faculty members.

7. Opportunities for Internship, Student Exchange and Field Visits

The feedback reflects positive perceptions regarding opportunities for internships, field visits, and experiential learning.

8. Scope for Outreach, Extracurricular and Community Engagement Activities

While respondents acknowledge these opportunities, the feedback suggests scope for strengthening outreach and community engagement initiatives.

9. Opportunities for Out-of-Classroom Learning

Respondents value activities such as seminars, workshops, and guest lectures that enrich learning beyond the classroom.

10. Opportunities for Research Activities Provided by Curriculum

Research opportunities are viewed positively, though additional initiatives could further enhance research engagement.

11. Extent of Syllabi Covered in Class

Most respondents are satisfied with the coverage of the syllabus during the academic session.

12. Internal Evaluation System is Appropriate and Fair

The evaluation process is generally perceived as fair and transparent by the respondents.

13. Career Orientation of the Syllabus

The syllabus is considered supportive of career development and employability enhancement.

14. Overall Learning Experience

Respondents report a positive overall learning experience, reflecting satisfaction with the academic environment and institutional support.



TECNIA INSTITUTE OF ADVANCED STUDIES

NAAC GRADE "A" INSTITUTE (CYCLE-2)

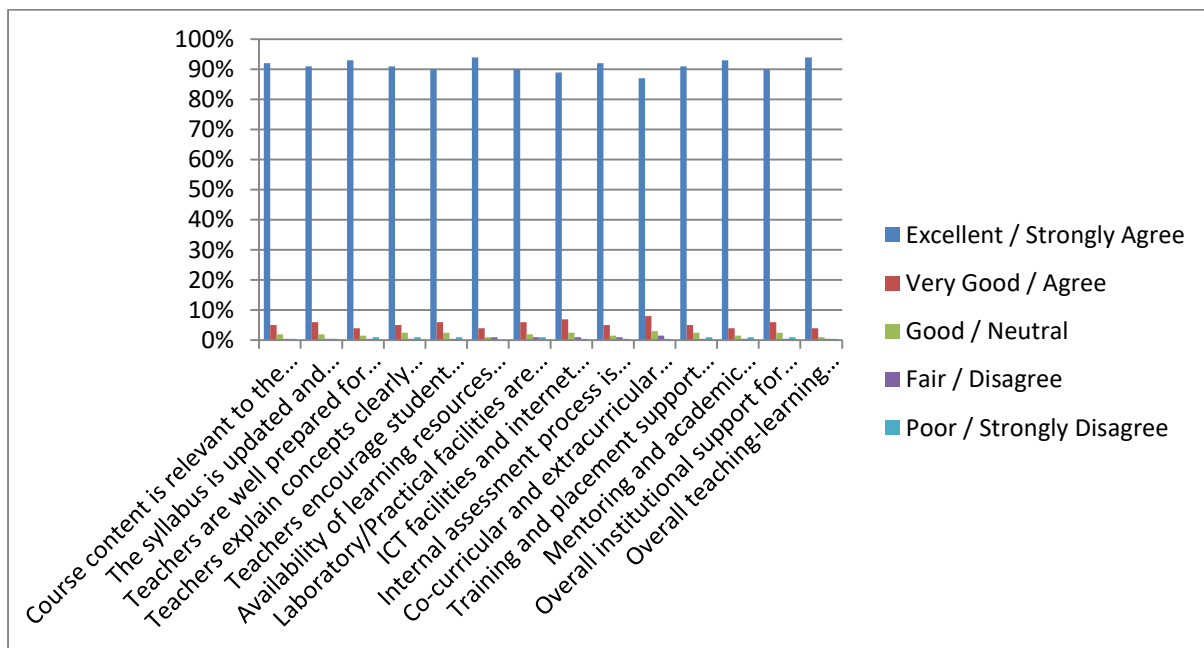
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INSTITUTIONAL AREA, MADHUBAN CHOWK, ROHINI, DELHI-110085

Student Feedback 2025-26

Department of Management Sciences - BBA

S.No	Parameter	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
1	Course content is relevant to the programme objectives.	92%	5%	2%	0.50%	0.50%
2	The syllabus is updated and industry-oriented.	91%	6%	2%	0.50%	0.50%
3	Teachers are well prepared for classes.	93%	4%	1.50%	0.50%	1%
4	Teachers explain concepts clearly and effectively.	91%	5%	2.50%	0.50%	1%
5	Teachers encourage student participation in class.	90%	6%	2.50%	0.50%	1%
6	Availability of learning resources in the library.	94%	4%	1%	1%	0%
7	Laboratory/Practical facilities are adequate.	90%	6%	2%	1%	1%
8	ICT facilities and internet resources are satisfactory.	89%	7%	2.50%	1%	0.50%
9	Internal assessment process is fair and transparent.	92%	5%	1.50%	1%	0.50%
10	Co-curricular and extracurricular activities are useful.	87%	8%	3%	1.50%	0.50%
11	Training and placement support is satisfactory.	91%	5%	2.50%	0.50%	1%
12	Mentoring and academic guidance are effective.	93%	4%	1.50%	0.50%	1%
13	Overall institutional support for students is satisfactory.	90%	6%	2.50%	0.50%	1%
14	Overall teaching-learning experience is satisfactory.	94%	4%	1%	0.50%	0.50%



Parameter-wise Explanation

1. Course Content is Relevant to the Programme Objectives

The feedback indicates that students are highly satisfied with the relevance of the course content to the programme objectives, with **92% strongly agreeing** and **5% agreeing**. This reflects that the curriculum effectively supports the intended learning outcomes and academic goals of the programme.

2. The Syllabus is Updated and Industry-Oriented

A significant **91% of students strongly agree** and **6% agree** that the syllabus is current and aligned with industry requirements. This demonstrates the institution's commitment to incorporating contemporary developments and employability-focused content into the curriculum.

3. Teachers are Well Prepared for Classes

The responses show that **93% strongly agree** and **4% agree** that teachers come well prepared for classes. This reflects faculty members' dedication to effective lesson planning and quality teaching practices.

4. Teachers Explain Concepts Clearly and Effectively

With **91% strongly agreeing** and **5% agreeing**, students perceive faculty members as effective communicators who explain concepts in a clear and understandable manner, facilitating better comprehension and learning.

5. Teachers Encourage Student Participation in Class

The feedback reveals that **90% strongly agree** and **6% agree** that teachers actively encourage classroom participation. This suggests the presence of an engaging and interactive learning environment that promotes student involvement.

6. Availability of Learning Resources in the Library

This parameter received one of the highest ratings, with **94% strongly agreeing** and **4% agreeing**. Students are highly satisfied with the availability and accessibility of library resources, which effectively support their academic and research needs.

7. Laboratory/Practical Facilities are Adequate

A combined **96% positive response** indicates that students find the laboratory and practical

facilities adequate for conducting experiments, developing practical skills, and achieving course outcomes.

8. ICT Facilities and Internet Resources are Satisfactory

The results show that **89% strongly agree** and **7% agree** that ICT facilities and internet resources meet their academic requirements. This reflects the institution's efforts to provide a technology-enabled learning environment.

9. Internal Assessment Process is Fair and Transparent

With **92% strongly agreeing** and **5% agreeing**, students perceive the assessment process as fair, transparent, and objective. This demonstrates confidence in the institution's evaluation and grading practices.

10. Co-curricular and Extracurricular Activities are Useful

Although this parameter received the comparatively lowest Strongly Agree percentage (**87%**), the overall positive response remains high at **95%**. Students recognize the importance of co-curricular and extracurricular activities in enhancing personal growth, leadership skills, and overall development.

11. Training and Placement Support is Satisfactory

The feedback shows that **91% strongly agree** and **5% agree** that the institution provides effective training and placement support. This indicates satisfaction with career guidance, skill development programmes, and placement assistance.

12. Mentoring and Academic Guidance are Effective

A combined **97% positive response** reflects students' appreciation for the mentoring system and academic guidance provided by faculty members. Students feel adequately supported in addressing academic concerns and achieving their goals.

13. Overall Institutional Support for Students is Satisfactory

The results indicate that **90% strongly agree** and **6% agree** that the institution provides satisfactory support services. This demonstrates a positive perception of the institution's efforts to address student needs and concerns.

14. Overall Teaching-Learning Experience is Satisfactory

This parameter received one of the highest levels of satisfaction, with **94% strongly agreeing** and **4% agreeing**. The findings indicate that students are highly satisfied with the overall quality of teaching, learning resources, faculty support, and the academic environment.



TECNIA INSTITUTE OF ADVANCED STUDIES

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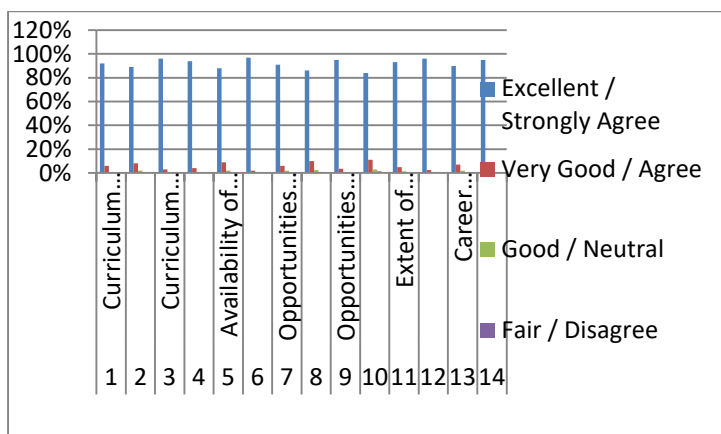
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INSTITUTIONAL AREA, MADHUBAN CHOWK, ROHINI, DELHI-110085

Student Feedback 2025-26

Department of Management Sciences – B.Com (H)

S.No	Parameter	Strongly Agree %	Agree %	Neutral %	Disagree %	Strongly Disagree %
1	Curriculum and syllabi of the courses	92%	6%	1%	0.50%	0.50%
2	Curriculum provides exposure to latest developments	89%	8%	2%	0.50%	0.50%
3	Curriculum contains adequate balance between theory and practical	96%	3%	0.50%	0%	0.50%
4	Usage of teaching aids and ICT in teaching	94%	4%	1%	0.50%	0.50%
5	Availability of learning resources in the library	88%	9%	2%	0.50%	0.50%
6	Learning resources shared by faculty	97%	2%	0.50%	0.50%	0%
7	Opportunities for internship/field visits	91%	6%	2%	0.50%	0.50%
8	Scope for outreach and community engagement activities	86%	10%	2.50%	1%	0.50%
9	Opportunities for out-of-classroom learning	95%	3.50%	1%	0.50%	0%
10	Opportunities for research activities	84%	11%	3%	1.50%	0.50%
11	Extent of syllabus covered in class	93%	5%	1.50%	0%	0.50%
12	Internal evaluation system is fair and transparent	96%	2.50%	0.50%	0.50%	0.50%
13	Career orientation of the syllabus	90%	7%	2%	0.50%	0.50%
14	Overall Learning Experience	95%	3%	1.50%	0.50%	0%



Parameter-wise Explanation

1. Curriculum and Syllabi of the Courses

With **98% positive responses**, alumni are highly satisfied with the curriculum and consider it relevant and well-structured.

2. Curriculum Provides Exposure to Latest Developments

A **97% positive response** indicates that the curriculum effectively incorporates current trends and recent developments in the field.

3. Curriculum Contains Adequate Balance Between Theory and Practical

The **99% positive feedback** reflects that the curriculum successfully balances theoretical concepts with practical application.

4. Usage of Teaching Aids and ICT in Teaching

A **98% positive response** shows that teaching aids and ICT tools are effectively used to enhance the learning experience.

5. Availability of Learning Resources in the Library

With **97% positive responses**, alumni are satisfied with the accessibility and adequacy of library resources.

6. Learning Resources Shared by Faculty

This parameter received **99% positive feedback**, indicating that faculty members provide useful and sufficient learning materials.

7. Opportunities for Internship/Field Visits

A **97% positive response** suggests that students were provided with valuable opportunities for practical exposure through internships and field visits.

8. Scope for Outreach and Community Engagement Activities

With **96% positive responses**, alumni appreciate the opportunities available for community engagement and social involvement.

9. Opportunities for Out-of-Classroom Learning

A **98.5% positive response** reflects satisfaction with experiential and activity-based learning opportunities beyond the classroom.

10. Opportunities for Research Activities

Although comparatively lower, **95% positive feedback** indicates that alumni generally value the research opportunities provided by the institution.

11. Extent of Syllabus Covered in Class

A **98% positive response** demonstrates that the syllabus was covered effectively and within the stipulated timeframe.

12. Internal Evaluation System is Fair and Transparent

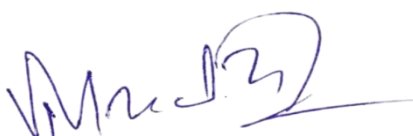
With **98.5% positive responses**, alumni express strong confidence in the fairness and transparency of the evaluation process.

13. Career Orientation of the Syllabus

A **97% positive response** indicates that the curriculum effectively supports career development and employability.

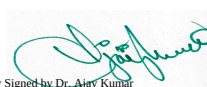
14. Overall Learning Experience

With **98% positive feedback**, alumni are highly satisfied with their overall learning experience at the institution.



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Dr. Ajay Kumar
Director