



TECNIA INSTITUTE OF ADVANCED STUDIES
GRADE "A" INSTITUTE

Approved by AICTE, Ministry of Education Govt. of India, Affiliated to GGSIP University
 Recognized Under Sec. 2(f) of UGC Act 1956
INSTITUTIONAL AREA MADHUBAN CHOWK, ROHINI, DELHI 110085
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DEPARTMENT OF TRAINING & PLACEMENT

REPORT ON VIRTUAL CAMPUS DRIVE WITH *Concentrix*

Title of Activity*	CAMPUS DRIVE
Values	<ul style="list-style-type: none"> ❖ Mock Interview ❖ Technical Skills Review ❖ Competitive Ability ❖ Strategic Thinking
Learning Outcomes	<ul style="list-style-type: none"> ❖ Enhanced Communication & Soft Skills ❖ Understanding of Industry Tools & Tech Basics ❖ Insight Into Corporate Culture & Expectations ❖ Self-Assessment & Goal-Setting ❖ Networking & Mentorship Opportunities
Organized by (Dept./ Centre/ Cells/Clubs/ Committees Name)*	TRAINING AND PLACEMENT CELL
Program Theme*	"CAMPUS DRIVE"
External Expert	03
Date*	25-02-2026
Time*	11:00 – 01:00 P.M.
Venue	UG Building, TIAS



TECNIA

INSTITUTE OF ADVANCED STUDIES

ROHINI, DELHI

NAAC GRADE "A" INSTITUTE (CYCLE-2)

CAMPUS PLACEMENT DRIVE

The Participating Companies for this Drive are :



Profile For Hiring - Technical Support, Service Desk Analyst & Desktop Support Engineer

Date: **25 February 2026 (Wednesday)**

Time: **11:00 AM to 1:00 PM**

GAT Duration: **30 Minutes**

Venue: **Tecnia Institute**

***Eligibility: BCA FINALY YEAR & MCA FINAL YEAR**

***Scan Now to Register**



Ms. Aarti Yadav
Training & Placement Officer

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- 🌐 tiaspg.tecnia.in
- ✉ placementstias@tecnia.in

CONTACT & ORGANIZING INFO

No. of Students* (only no. to be written, list in excel or word should be maintain at department level as proof for any further requirement)

DICT Department : BCA-52/MCA-4 = 56

No. of Faculty* (only no. to be written, list in excel or word should be maintain at department level as proof for any further requirement)

02

No. of External Participants (students + faculty) [write NA if not applicable]

02

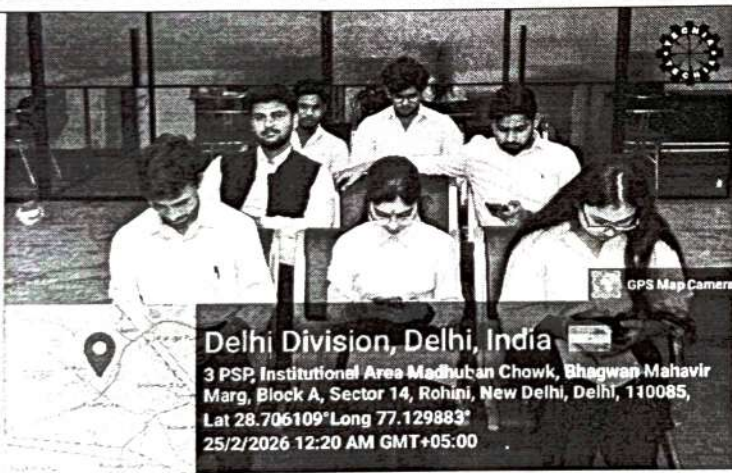
Photograph*



Organizing Team: Faculty members and placement coordinators of Tecnia Institute of Advanced Studies with company representatives during the campus placement event.



General Ability Test (GTA): Students appearing for the online assessment round in the computer lab as part of the recruitment process.



Waiting Area: Students waiting for their turn with documents and forms before the next stage of the placement process.



Interview Round: Recruiters from participating companies conducting a face-to-face interview with a student during the campus placement drive.

Report: Description in (min 250 to max 800 words)*

Concentrix

The **Training and Placement Cell** of Tecnia Institute of Advanced Studies organized a Campus Placement Drive to provide final-year students with valuable career opportunities in reputed organizations. One of the prominent companies that participated in the drive was Concentrix, a globally recognized company known for delivering customer experience solutions, technical support services, and business process outsourcing for leading international brands.

During the placement drive, representatives from Concentrix conducted an initial **General Ability Test (GAT)** to evaluate candidates' communication skills, logical reasoning, and basic technical knowledge. The company offered roles such as **Technical Support Executive** and **Service Desk Analyst**, which focus on providing IT assistance, troubleshooting technical issues, and ensuring smooth customer support operations.

Students from the **BCA Final Year** and **MCA Final Year** programs actively participated in the recruitment process. The company emphasized the importance of strong communication skills, problem-solving ability, and basic understanding of computer systems and networking. Candidates who performed well in the initial screening were shortlisted for further interaction and interview rounds conducted by the company's recruitment team.

The participation of Concentrix in the campus drive provided students with an excellent opportunity to begin their professional journey in a multinational environment. Such placement drives not only help students secure employment but also allow them to gain exposure to corporate recruitment processes and workplace expectations. Overall, the event contributed significantly to enhancing the career prospects of students and strengthening the institute's industry connections.

Another organization that participated in the Campus Placement Drive organized by the **Training and Placement Cell** of Tecnia Institute of Advanced Studies was . The company is known for providing IT support, business process services, and technical assistance solutions to various clients. Their participation in the recruitment drive offered students an opportunity to explore career options in the technical support and service management domain.

The recruitment process began with a **General Ability Test (GAT)** designed to assess candidates' aptitude, communication ability, and technical understanding. After the test, shortlisted students were considered for roles such as Desktop Support Engineer and Service Desk Analyst. These positions involve assisting users with system-related issues, maintaining computer networks, troubleshooting hardware and software problems, and ensuring efficient IT service delivery within organizations.

Students from the **BCA and MCA final year** batches participated enthusiastically in the recruitment process. The representatives from explained the company's work culture, expectations from fresh graduates, and the importance of professional communication, teamwork, and problem-solving skills in technical support roles.

The campus drive served as a valuable platform for students to interact directly with industry professionals and understand real-world job requirements. The participation of strengthened the collaboration between the institute and industry partners, while also helping students gain confidence and practical exposure to corporate hiring procedures. Such initiatives by the Training and Placement Cell play an important role in preparing students for successful careers in the IT and service sector.

Recourse Person Profile

DIVYA SHARMA (TRAINING AND PLACEMENTS)

NEETU KUMARI(PLACEMENT OFFICER)

MANISH KUMAR(CENTRE DIRECTOR)

The campus placement drive organized by the **Training and Placement Cell** of Tecnia Institute of Advanced Studies was a valuable opportunity for students to interact with reputed organizations such as Concentrix . While the event was successful in providing employment opportunities and industry exposure to students, there are a few areas where improvements can further enhance the effectiveness of future placement drives.

One of the key areas of improvement is pre-placement preparation for students. Some students lacked confidence in communication and interview skills, which are essential for roles such as Technical Support and Service Desk positions. Organizing more mock interviews, aptitude practice sessions, and communication skill workshops before the placement drive could help students perform better during recruitment processes

Another area that can be improved is awareness and information sharing about participating companies. Providing detailed information about company profiles, job roles, and required skills beforehand would help students prepare more effectively and understand employer expectations.

Additionally, time management and coordination during the placement process can be enhanced. Clear scheduling of test rounds, interviews, and announcements would make the recruitment process smoother and reduce waiting time for students.

To make future placement drives more productive and beneficial for students, the **Training and Placement Cell** of Tecnia Institute of Advanced Studies can consider

Areas of Improvement

Suggestion from Training & Placement Cell

implementing several improvements and strategies.

Firstly, the cell can organize regular training programs and industry-oriented workshops to prepare students for technical support, IT services, and other professional roles. Sessions on communication skills, problem-solving, resume building, and interview techniques would significantly improve students' employability.

Secondly, the institute can work on strengthening its industry connections by inviting more companies from different sectors such as IT services, data analytics, software development, and cybersecurity. This would provide students with a wider range of career opportunities and exposure to different industries.

Another important suggestion is to introduce internship programs and industry projects in collaboration with companies. Such initiatives would allow students to gain practical experience before entering the job market and make them better prepared for recruitment processes.

Finally, the Training and Placement Cell should continue to collect feedback from both recruiters and students after every placement drive. This feedback can be used to identify gaps, improve planning, and ensure that future campus recruitment events are even more efficient and beneficial for all participants.

Attendance Sheet*

Attached

Report Submitted by Event Coordinator

Ms. Aarti Yadav

Signature of Event Coordinator



List of Candidates

Tecnia Institute of Advanced Studies
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 Attendance Sheet

Classmate Solution

Dated :

Name	Enrollment No.	Phone No.	Signature
MOHD ALI	71221302023	9716336050	<i>[Signature]</i>
Kishu Kukal	00721302023	9821804579	<i>[Signature]</i>
Hitesh Bagga	70821302023	9654497138	<i>[Signature]</i>
Rhythm	70521302023	8863991495	<i>[Signature]</i>
Ravi	04721302023	8930880519	<i>[Signature]</i>
Rishi Garg	04621302023	9625897288	<i>[Signature]</i>
Luv	02117002023	7982306372	<i>[Signature]</i>
Vaishav Rayar	02917002023	7827718598	<i>[Signature]</i>
Kangana Akshita	01517002023	8178608561	<i>[Signature]</i>
Alok Sharma	03017002023	7827453678	<i>[Signature]</i>
Kaushik Kumar Gupta	00417002023	9990600905	<i>[Signature]</i>
Parul	22917007424	8813981130	<i>[Signature]</i>
Tejshree Kharvi	35017002023	9888105636	<i>[Signature]</i>
Anisha Jureja	04517002023	7291800466	<i>[Signature]</i>
Radhika Mittal	05217002023	8595552512	<i>[Signature]</i>
Nimit Dhingra	10017002023	89667750755	<i>[Signature]</i>
Sneha Anand	35317002023	9311809983	<i>[Signature]</i>
Himanshu Sr Sharma	03521302023	9310471070	<i>[Signature]</i>
Nishant Singh	04921302023	8178757041	<i>[Signature]</i>
Sabul Yadav	04221302023	8982031190	<i>[Signature]</i>
Aman Rana	70121302023	7042609701	<i>[Signature]</i>
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Tecnia Institute of Advanced Studies
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 Attendance Sheet

Dated :

Sl. No.	Course	Name	Enrollment No.	Phone No.	Signature
3	BCA	Zahid Ali	71021302023	70217011560416 9315198297	Zahid M. Farukh
24	MCA	Ritika Negi	00317004424	9311835364	Ritika
25	MCA	Minakshi	22117004424	9310345348	Minakshi
26	B.A	Sachin Yadav	03321302023	8700961516	Sachin
27	BCA	Sakshi Shokeen	08617002023	9311410719	Sakshi
28	BCA	ARonsha	05021302023	9354442522	Arushi
29	BCA	Tanvi Rajput	05521302023	9315357196	Tanvi
30	BCA	Mansi Tiwari	02321302023	8882010640	Mansi
31	BCA	Vaibhav Malhotra	01621302023	9354308511	Vaibhav
32	BCA	Harshit Dhingra	01821302023	7968685118	Harshit
33	BCA	Kaachi Yadav	72621302023	88383017794	Kaachi
34	B.A	Unmeet	88383017794	8353017784	Unmeet
35		Unmeet	0531302023	9899746393	Unmeet
36	BCA	Anant	02321302023	7827581694	Anant
37	BCA	Kaashvi	04321302023		Kaashvi
38	BCA	Dhruv	71320302023		Dhruv