

SGRC on Institute Website

<https://tiaspg.tecnia.in/online-grievance-redressal/>

TECNIA
INSTITUTE OF ADVANCED STUDIES
NAAC GRADE 'A' INSTITUTE (CYCLE-1)

Recognized Under Sec. 2(f) of UGC Act 1956,
Approved by AICTE, Ministry of Education, Govt. of India,
Affiliated to Guru Gobind Singh Indraprastha University.

OPAC

TIAS APP

STUDENT HELPLINE

RTI

TIAS ERP

HRMS PORTAL

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STUDENT GRIEVANCE REDRESSAL COMMITTEES (SGRC)

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Student Grievance Redressal Committee (SGRC)
As per University Grants Commission (Redressal of Grievances of Students) Regulations, 2023

SGRC

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INTRODUCTION

Students Grievance Redressal Committee is to provide opportunities for redress of certain grievances of students already enrolled in any institution, as well as those seeking admission to such institutions, and a mechanism thereto i.e. Student Grievances right from admission to conferment of degree may include issues institution making admissions contrary to admission criterion or in contravention of merit list / qualification/ eligibility; non-issue of admission prospectus; false information in prospectus, Non-recognized institutions, discrimination (on basis of caste, race, religion, disability etc), non-refund of Fee, original certificates on withdrawal, Ragging, unfair marking of attendance, debarring from exams, non-issue of Admit Cards, unfair marking, delayed Results, issues related to Marksheet/ Degree, harassment etc.

ARCHIVE

NOTICES	PDF
Grievance Redressal Committee 2023-24	
Grievance Redressal Committee 2022-23	

ADMISSION QUERY

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GRIEVANCE REDRESSAL FORM

TECNIA INSTITUTE OF ADVANCED STUDIES
NAAC GRADE 'A' INSTITUTE (CYCLE-1)
APPROVED TO AWARD UG + POST GRADUATE
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STUDENT'S WELFARE

Student Grievance Redressal Committee

S.No.	Name	Designation	Department	Mobile Number
1	Dr. Ajay Kumar	Chairperson	Director	919400931
2	Dr. Manish	Secretary/In-charge	HR/ Student Welfare	949793444
3	Dr. Anil Kumar	University Representative	UNES, CAGS/PT	8113202750
4	Dr. M. N. Jha	Member	Dean Academics	913857126
5	Dr. Pragati	Member	Faculty DMS	766374308
6	Ms. Bharti Agarwal	Member	Faculty ITC	987166448
7	Ms. Hanshikha	Psychologist	Counselor	911874247
8	Dr. R. L. Nigam	Psychologist	Counselor	986494988
9	Mr. Chandra Shekhar	Member	Admin Officer	857977871
10	Sh. Harshit Sella	Staff No. 8121142422	Student, B.A.	798937977
11	Ms. Manan Jena	Staff No. 8147582520	Student, B.A.	913486465
12	Mr. Naveen Yadav	Staff No. 8121780123	Student, B.A.	704753567
13	Mr. Anil	Staff No. 7437981321	Student, B.A/PT	804884826
14	Mr. Anurag Singh	Staff No. 8147582520	Student, B.A.	866884826
15	Sh. Nikita Rana	Staff No. 7912303925	Student, B.A.	866875990
16	Tribhuvan Anand	Staff No. 8662130172	Student, B.A.	971187111
17	Anshika	Staff No. 8121142422	Student, B.A/PT	891828887
18	Ms. Sneha Gupta	Member Secretary	Faculty DMS	899660567

Student Helpline No.: 011-27555122/124

STUDENT GRIEVANCE REDRESSAL COMMITTEE

WE CARE!

COMPLAINT

RECEIVE & RECORD

VERIFY & ANALYSE

ACTION & SETTLEMENT

MONITOR

Grievance Redressal Mechanism

Grievance Related Complaint

03:00

Student or Faculty may register their complaint in the respective in-charge via submitting the complaint form or via monitor or via parent or online GRC

Grievance Redressal Committee

Complaint Received by Grievance Redressal Committee In-Charge and forwarded to respective

24:00

Complaint Related to

Examination / Academics / Infrastructure / Sports & Other / HOD/In-charge / HOD/Class / Administrative Officer / Extension Activity Committee In-Charge

Feedback to Complaints by Stakeholder/Grievance Redressal Committee In-Charge on Primary Observation Report & Action Planned

48:00

Satisfied with Planned Action / Escalated to Next Level for Expected Action

168:00

Actions by Respective Stakeholder Based on Nature of Complaint / Retrospective & Referral to Policy Makers / Actions by Respective Stakeholder Based on Nature of Complaint

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Webpage Incharge : Dr. Monisha

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A Unit of Health & Education Society (Regd.)





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STUDENT GRIEVANCE REDRESSAL COMMITTEES (SGRC)

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Student Grievance Redressal Committee (SGRC)

As per University Grants Commission (Redressal of Grievances of Students) Regulations, 2023

- SGRC
- SGRC GUIDELINES
- STATUTE & ORDER
- SGRC CONSTITUTION**
- SGRC COMMITTEE

SGRC CONSTITUTION

PARTICULARS	2021	2022	2023	2024
Notification Regarding Nominating of Student Representative in GRC				
Declaration of Result of Student Representative in SGRC				
SGRC Notification				
SGRC Notified to Student in Technia Times, Notice Boards, Website, Handbooks and Disclav				

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SGRC COMMITTEE

CONTENTS / TITLE	DOWNLOADS
❖ Notice of Availability of Student Counselor	
❖ Re-constitution of the Grievance Redressal Committee	
❖ Student's Grievance Redressal Committee (SGRC)	
❖ Dr. H.L. Nagaraja Murthy, Student Counselor	
❖ Mohd Haseeb Ahmad, Student Counselor	
❖ Ms. Keenika Arora, Student Counselor	
❖ Empanelment Student Counselor for SGRC & Student Mentor	

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TECNIA

INSTITUTE OF ADVANCED STUDIES

Affiliated to NAAC A++ GGSIP University



STUDENT HAND **BOOK**

MBA | MCA | BBA | BCA | BA(J&MC)

Student Support Welfare & Development Cell

TIAS personal tutoring activities aim to help in developing one's full academic and personal potential. The faculty helps students to integrate into the Institute, academically and socially, at an early stage. Course Coordinators and Mentors provide academic and personal support and, in some instances, developmental advice, on a planned and regular basis, usually through individual and group counselling. The system is reviewed semester wise to take account of students' feedback and get advice on academic and personal matters affecting their study through.



These committees function in accordance with the statutory provisions laid down by the Hon'ble Supreme Court of India.

Grievance Redressal

Dr. Chaitali Bhattacharya (Chairperson)
Dr. M.N. Jha
Dr. Deepak Sonkar
Md. Hasib
Dr. H.L. Nagaraja Murthy
Mr. Hemant
Mrs. Preeti Batra (Member Secretary)

Anti Ragging Squad

Dr. Chaitali Bhattacharya (Chairperson)
Dr. M.N. Jha
Dr. Jagbir
Dr. Monisha
Dr. Sandeep Kumar
Dr. Pooja Sharma
Dr. Deepak Sonkar
Dr. Nivedita
Mr. Hemant

The Squad shall take periodic rounds particularly at the time of admission and ensure that no case of ragging takes place. It shall also ensure that suitable posters/banners in accordance with the direction of Hon'ble Supreme Court of India are put on key locations in the institute.

Scholarships / Financial Assistance

For EWS / MCM / NSP

Internal Complaint Committee

Dr. Ruchi Srivastava (Chairperson)
Dr. Sandeep Kumar
Dr. Nivedita
Mrs. Preeti Batra
Ms. Megha Mohan
Ms. Vandana (Member Secretary)

In Order to ensure decency at work place, this committee shall appropriately deal with any complainant received on this matter.

SC/ST Committee

Mr. Sanjay Kumar (Chairperson)
Dr. Sandeep Kumarr
Dr. Rubeena Bano
Ms. Sania
Ms. Rajni Bansal
Mr. Deepak Prasad
Dr. Kapil Dev (Member Secretary)

Student Helpline No.

Email:- Studentwelfare@tecnia.in ; pro@tecnia.in
Ph. 011-27551212/122



Code of Conduct for Students

- Students are expected to conduct in a disciplined way at all times while in campus, in a manner that befits executives in the making.
- They are expected to be in Institute every day and on time for each class, as per the academic time-table, class tests examinations.
- They should ensure a minimum of 75 percent attendance during each semester in all subjects.
- Students are expected to read notices/circulars displayed on the notice board. Students must carry their Identity card inside the campus.
- Students are expected to be punctual for their classes, seminars and assessment test etc.
- Carrying/using mobile phones in academic areas like classrooms, corridors, library, lab etc. is strictly prohibited.
- Students are expected to maintain silence in the academic buildings to maintain the decorum and, any deviant behaviour such as hooting, whistling, loitering etc. will be treated as an instance of indiscipline.
- Students should not indulge in any kind of ragging or activities leading to harassment of any kind towards fellow students.
- Political activity in any form is not permitted on the campus. Unauthorized meetings, propaganda work, processions or fund collections are forbidden within the campus, hostels, and outside the campus.

