



TECNIA INSTITUTE OF ADVANCED STUDIES

GRADE "A" INSTITUTE

Approved by AICTE, Ministry of HRD, Govt. of India, Affiliated to GGSIP University
Recognized Under Sec. 2(f) of UGC Act 1956

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STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Ref. No.: TIAS/SGRC/2024-25/13

Date: 23.08.2024

Action Taken Report (ATR)

A meeting of the Students Grievance Redressal Committee members was convened in the Board room of in Board Room of Tecnia Institute of Advanced Studies at 3:00 PM on 20.08.2024. Following members were present in the meeting the names of the members are as follows:

S.No	Name	Designation	Department
1	Dr. Ajay Kumar	Chairperson	Director
2	Dr. Monisha	Nominee - Chairperson	I/c Student Welfare
3	Dr. M.N.Jha	Member	Dean Academics
4	Dr. Pragati	Member	Faculty DMS
5	Ms. Bharti Aggarwal	Member	Dept. of ICT
6	Md. Haseeb Ahmed	Psychiatrist	Counselor
7	Mr. Chander Shekhar	Member	Admin Officer
8	Ms. Swati Gupta	Member Secretary	Dept. of BA(JMC)
9	HoDs (MBA, MCA, BBA,	Faculty Representatives	Various Departments

Student Representatives 1st Shift				
S. No.	Student Name	Enrollment No.	Program	Mobile No.
1	Mr. Manan Arora	00417003923	MBA	9131485455
2	Mr. Navya Vashisht	00217001723	BBA	7015731667
3	Mr. Amul	71417002423	BAJMC	8076834226
4	Mr. Arnav Dua	01517002022	BCA	8826825267

Student Representatives 2 nd Shift				
S. No.	Student Name	Enrollment No.	Program	Mobile No.
1	Ms. Nikita Rana	35121303923	MBA	8630730900
2	Ms. Tathastu Arora	00621301723	BBA	9711875151
3	Ms. Anshika	00321302423	BAJMC	9311528857
4	Ms. Harshita Setia	01221302022	BCA	7988137077

Following meeting Agenda was taken up in the meeting

Item No. 1: Students' Grievance: Missing Trash Bags in Bins

Complainant: Ms. Nishita Dhingra, BBA 1st Year

Details: A student of BBA reported that in girl's washroom on 4th Floor in PG Building, occasionally lack proper trash bags, making the bins difficult to use and messy.

Action Taken: The committee acknowledged the need for immediate intervention to improve sanitation standards. The maintenance team was instantly informed to inspect and take necessary

action of by restocking the washroom with the necessary supplies and have implemented a monitoring system to prevent future occurrences.

Conclusion:

The meeting concluded with a vote of thanks by **Dr. Monisha**. She emphasized the importance of addressing student concerns promptly to maintain a supportive academic environment.



Ms. Swati Gupta

Member Secretary

Students Grievance Redressal Committee (SGRC)

CC to:

- 1) Director, TIAS
- 2) Nodal Officer-GRC
- 3) IQAC, TIAS
- 4) Dean / Academic Coordinator, TIAS
- 5) In-Charge, Student Welfare
- 6) Dr. H.L. Nagaraj Murthy, Psychologist, SGRC and Visiting
- 7) Md. Hasib, Psychiatrist, SGRC and Faculty, AIRSR
- 8) Mr. Chander Shekhar, Admin Officer
- 9) All Members of SGRC
- 10) HoD, MBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 11) HoD, BBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 12) HoD, BA(JMC), TIAS for Elected Student Representatives (1st & 2nd Shift)
- 13) HoD, BCA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 14) IT Dept for uploading on website



Student Grievance Redressal Committee
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