



TECNIA INSTITUTE OF ADVANCED STUDIES

NAAC ACCREDITED GRADE "A" INSTITUTE

Approved by AICTE, Ministry of HRD, Govt. of India, Affiliated to G.G.S.I.P. University
& Recognized Under Sec. 2(f) of UGC Act 1956.



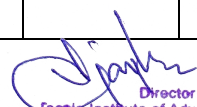
Department of Management Science (BBA)

FEEDBACK ANALYSIS AND ACTION TAKEN REPORT 2021-22

Students Feedback:

The students are the most important stakeholders of Higher Education systems. The interest and participation of students at all levels in both internal quality assurance and external quality assurance have to play a central role. From the current academic year the institute has started online feedback system. We have collected online feedback from our BBA students. A special five point scale feedback form on the curriculum is development. We have received total 174 student's online feedback on the syllabus of the various programmes designed by the Tecnia Institute of Advanced Studies. All the responses on different aspects are presented below.

Curriculum Evaluation Points	RESPONSE				
	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree
1. Admission procedure at institute is simple and easy to understand/comprehend.	61	64	28	11	10
2. Teaching pedagogy adopted support all round development.	62	66	31	9	6
3. Project guidance facilitates hands-on-training, skill development, problem solving, analytical thinking and	61	54	39	11	9


Director
Tecnica Institute of Advanced Studies
(Affiliated to GGSIP University Delhi)
Madhuban Chowk, Rahim, Delhi-85

documentation					
4. Workshops/Seminars/webinars are held regularly.	60	51	37	13	13
5. Workshops/Seminars/Guest Lectures are held regularly.	80	50	25	10	9
6. Course curriculum is contemporary and regularly updated	58	54	36	14	12
7. Academic environment supports cohesive learning.	62	55	36	12	9
8. The library is adequately equipped with books, journals and e- resources.	56	51	44	12	11
9. The timings of the library are convenient.	62	48	36	18	10
10. The library procedures and processes for issue/return of books are automated.	69	53	31	9	12
11. Laboratory infrastructure including computer labs and internet access is adequate.	78	55	20	12	9
12. Examination and evaluation system is outcome based and fair and transparent.	68	50	25	12	19
13. The functioning of the training and placement cell in the Institute	56	49	36	14	19

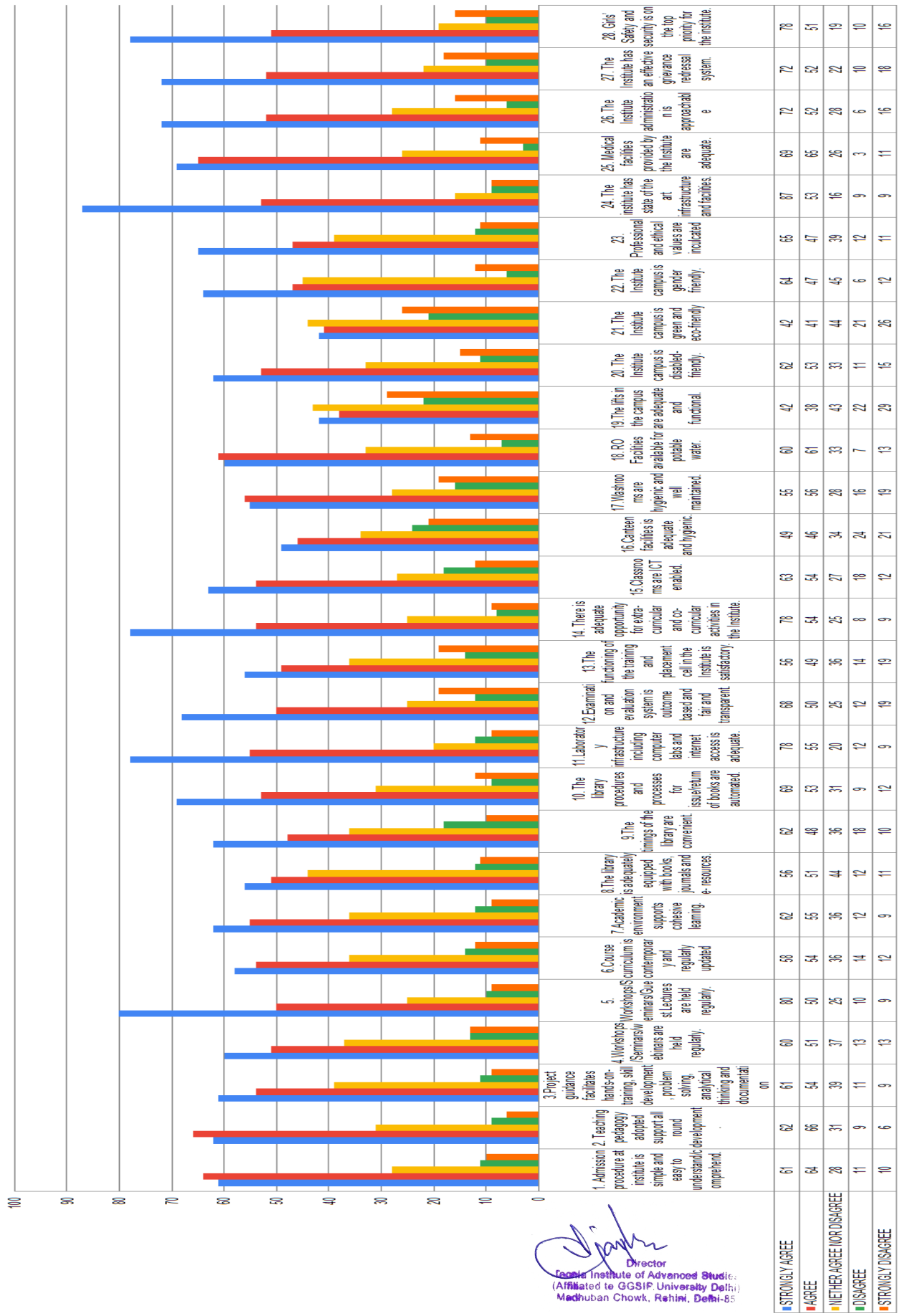
is satisfactory.					
14. There is adequate opportunity for extra-curricular and co-curricular activities in the Institute.	78	54	25	8	9
15. Classrooms are ICT enabled.	63	54	27	18	12
16. Canteen facilities is adequate and hygienic.	49	46	34	24	21
17. Washrooms are hygienic and well maintained.	55	56	28	16	19
18. RO Facilities available for potable water.	60	61	33	7	13
19. The lifts in the campus are adequate and functional.	42	38	43	22	29
20. The Institute campus is disabled-friendly.	62	53	33	11	15
21. The Institute campus is green and eco-friendly	42	41	44	21	26
22. The Institute campus is gender friendly.	64	47	45	6	12
23. Professional and ethical values are inculcated	65	47	39	12	11
24. The institute has state of the art infrastructure and facilities.	87	53	16	9	9


 Director
 People Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85

25. Medical facilities provided by the Institute are adequate.	69	65	26	3	11
26. The Institute administration is approachable	72	52	28	6	16
27. The Institute has an effective grievance redressal system.	72	52	22	10	18
28. Girls' Safety and security is on the top priority for the institute.	78	51	19	10	16


 Director
 GGS Indraprastha Institute of Advanced Studies
 (Affiliated to GGS Indraprastha University, Delhi)
 Madhuban Chowk, Rehlai, Delhi-85

BBA Student-Feedback Analysis- Curriculum (2021-22)




 Director
 Amrita Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rohini, Delhi-85

For students, it addressed curriculum and its learning related issues in terms of quality, competence, skills and professionalism. This feedback also considers other issues like delivery of curriculum by teachers

Methodology:

- The Feedback on curriculum is collected from students by circulating the Feedback Forms. It is collected by the IQAC and will be submitted to feedback committee to deliberate on various suggestions made by the stake holders.
- The feedback committee holds meeting at the end of the academic year to discuss on the various suggestions and prepare action taken report.
- The action taken report will be circulated among the staff members through the IQAC

Feedback Analysis:

Feedback from Students:		
Feedback	Action taken	Impact
Depth of the course content needs to be increased for achieving the expected Course Outcomes	Formal instructions have been circulated to all departments of college through competent authority for addressing the issue of attainment of COs & POs. Teachers are informed to keep check on the attainment of course outcomes.	Teachers will make students familiar with ideas of POs and COs and their expected Outcomes.
Applicability/relevance of	Formal instructions have been	Teachers will be able to relate


 Director
 People Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rohini, Delhi-85

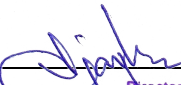
curriculum in real life situations should be increased	circulated to all departments of college through competent authority for addressing the issues of applicability of the curriculum.	the curriculum with real life situations.
More practical training sessions are desired by the students	Formal instructions have been circulated to all departments through competent authority for addressing the issue of increasing practical training Sessions.	Teachers will pay more attention to practical sessions and made their teaching more Experiential.
Discourse and Discussion lectures that encourage the intellectual development of the students should be inculcated in the Time Table.	Faculty members have been notified about the feedback of the students and they were encouraged to enrich the curriculum with more appropriate teaching-learning methods and techniques.	All the faculty members will pay more attention to the intellectual development of the students.
Personal counselling is arranged for the students who are in need.	Formal instructions have been Circulated to the faculty members to have more counselling sessions with the personal touch. Students have been encouraged to participate in the personal counselling session.	The faculty members will pay more attention to the requirements of the students with personal interaction.


 Director
 Jagad Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85

Faculty Feedback:

The college is affiliated to the GGSIP University and follows the prescribed curriculum. Still online feedback on curriculum is taken by the respective subject faculty members regarding suggestions on improvement of the syllabus. We have received 25 faculty members feedback on the curriculum and analyzed. For faculty members, the feedback addressed issues like suitability of the course and its need base, outcomes of the curriculum, relationship with course content and corresponding reference material, availability of reference materials in terms with curriculum, evaluation methods and curriculum delivery, etc. All the responses on different aspects are presented below.

Curriculum Evaluation Points	RESPONSE				
	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree
1. The Institute encourages participative management in decision making by involving employees at various levels.	7	10	5	2	1
2. Faculty members participate in the designing and developing the course	7	7	7	2	2


Director
Jagad Institute of Advanced Studies
(Affiliated to GGSIP University Delhi)
Madhuban Chowk, Rehini, Delhi-85

curriculum.					
3. Faculty members have the freedom to adopt new pedagogies / strategies of teaching such as group discussions, seminar, presentations, etc.	8	7	6	2	2
4. Course curriculum is contemporary and prepares the students for industry/higher education.	7	10	5	2	0
5. The examination and evaluation system followed by the Institute is effective in evaluating students' academic	7	10	5	2	1


 Director
 Jagad Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85

performance and outcome-based education.					
6. The library is adequately equipped with different learning resources, including books, journals, e-resources etc.	8	9	6	2	0
7. The library is optimally used by the faculty, students and research scholars.	8	8	6	2	1
8. The timings of the library as well as the procedure for issue/return of books in the library are convenient.	7	10	5	2	1
9. The Institute has taken initiatives to	9	10	5	0	1


 Director
 Jagad Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85

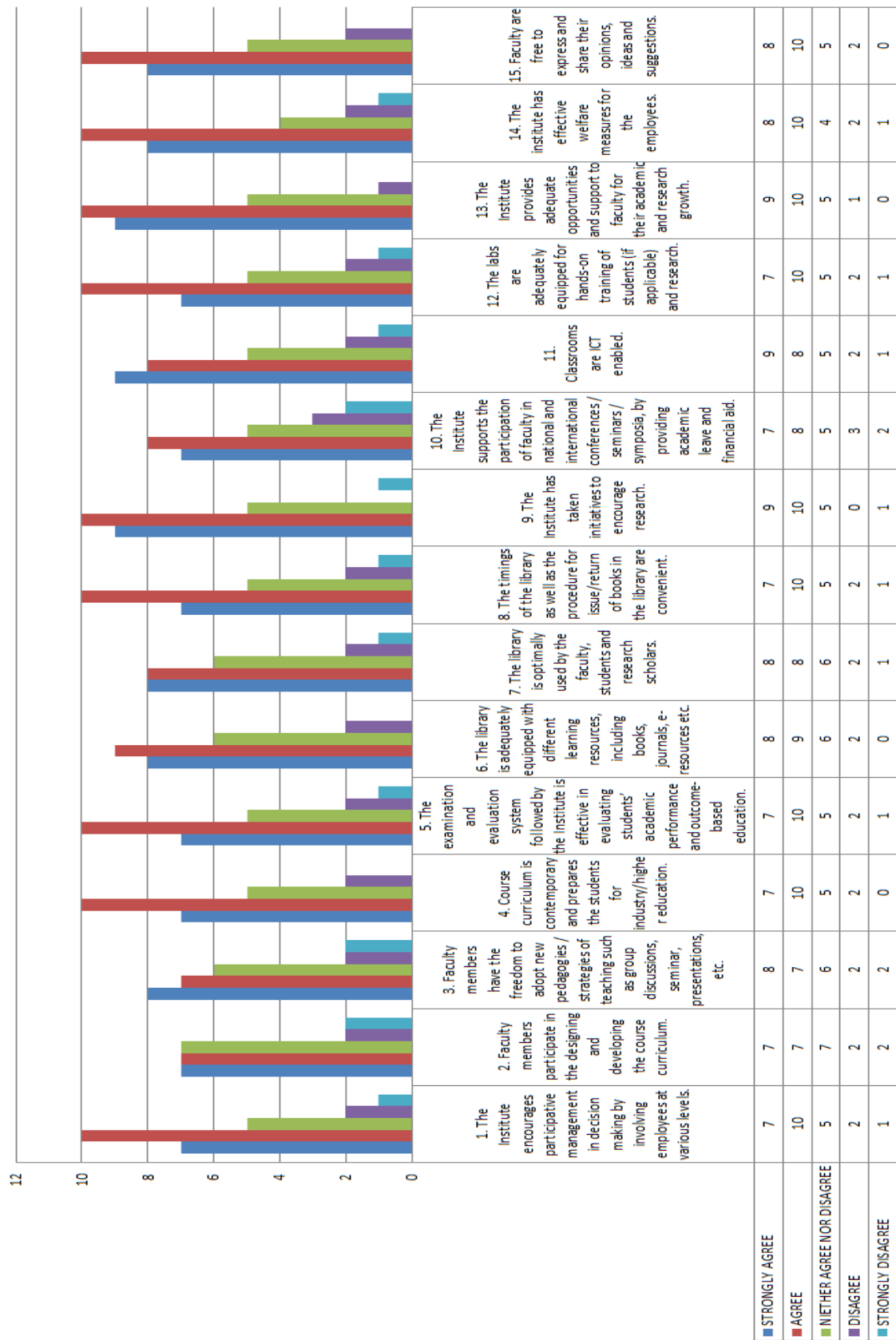
encourage research.					
10. The Institute supports the participation of faculty in national and international conferences / seminars / symposia, by providing academic leave and financial aid.	7	8	5	3	2
11. Classrooms are ICT enabled.	9	8	5	2	1
12. The labs are adequately equipped for hands-on training of students (if applicable) and research.	7	10	5	2	1
13. The Institute provides adequate opportunities	9	10	5	1	0


 Director
 Jagad Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85

and support to faculty for their academic and research growth.					
14. The institute has effective welfare measures for the employees.	8	10	4	2	1
15. Faculty are free to express and share their opinions, ideas and suggestions.	8	10	5	2	0


 Director
 Centre for Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Medhuan Chowk, Rohini, Delhi-85

FACULTY FEEDBACK 2021-22




 Director
 Jagad Institute of Advanced Studies,
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85

Methodology:

- The Feedback on curriculum is collected from faculty members by circulating the Feedback Forms. It is collected by the IQAC and will be submitted to feedback committee to deliberate on various suggestions made by the stake holders.
- The feedback committee holds meeting at the end of the academic year to discuss on the various suggestions and prepare action taken report.
- The action taken report will be circulated among the staff members through the IQAC.

Feedback from Faculties		
Feedback	Action taken	Impact
The Institute should support its faculty for the participating in national and international conferences/seminars/symposia by providing academic leave and financial support.	The Institute has started to provide the academic leaves and financial support to its faculty members for participating in national and international conferences/seminars/symposia.	These practices would contribute in the academic enrichment of the faculty members.
The labs should be adequately equipped for hands-on training of students (if applicable) and research.	Institute has developed the E-library for Research work furthermore it also conducts different workshops/training sessions for hands-on training.	The faculty members will have more adequate resources for research and hands on training practices.
The optimal use of library should be there by the faculty, students and research scholars.	Proper time slot have been allocated to teachers, students and research scholars for the optimal use of library.	Faculty members would keep themselves updated with the contemporary scenario.
There should be more	Institute is organizing several	These events would


Director
Jagad Institute of Advanced Studies
(Affiliated to GGSIP University Delhi)
Madhuban Chowk, Rehini, Delhi-85

opportunities and support to faculty for their academic growth.	national & international conferences for faculty member's academic growth.	contribute in the academic enrichment of the faculty members
---	--	--

Parent Feedback:

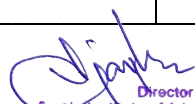
The online feedback from the parents is collected on the current syllabus of the various programmes and analyzed. We have received total 58 parent's feedback on the current content of the syllabus. Analysis of the total 58 feedback received from the parents is done as follows:

Curriculum Evaluation Points	RESPONSE				
	Strongly Agree	Agree	Neither Agree Nor Disagree	Disagree	Strongly Disagree
1. Admission procedure at the Institute is simple and user friendly.	16	23	11	5	3
2. Academic discipline in terms of timely conduction of lectures, practical and other academic activities in the institute is satisfactory.	14	30	9	4	1
3. Quality of teaching and training offered to your ward is excellent.	19	22	10	6	1
4. Overall growth and	18	22	15	2	1


 Director
 Jagad Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Medhuvan Chowk, Rehini, Delhi-85

personality development is visible in your ward while studying in the institute.					
5. Soft skills and awareness about social, cultural, and ethical issues in your ward have enhanced while studying in the institute.	19	21	14	3	1
6. Interaction with faculty and staff of the Institute of your ward is easy and satisfactory.	18	29	6	3	2
7. There is a balance between academics and other co-curricular & extra-curricular activities.	17	17	13	8	3
8. Institute's website is easily accessible and full of relevant information.	21	17	14	5	1
9. The examination and evaluation system of the Institute is transparent.	19	21	11	3	4
10 Continuous evaluation mechanism of the institute is very	15	28	7	6	2

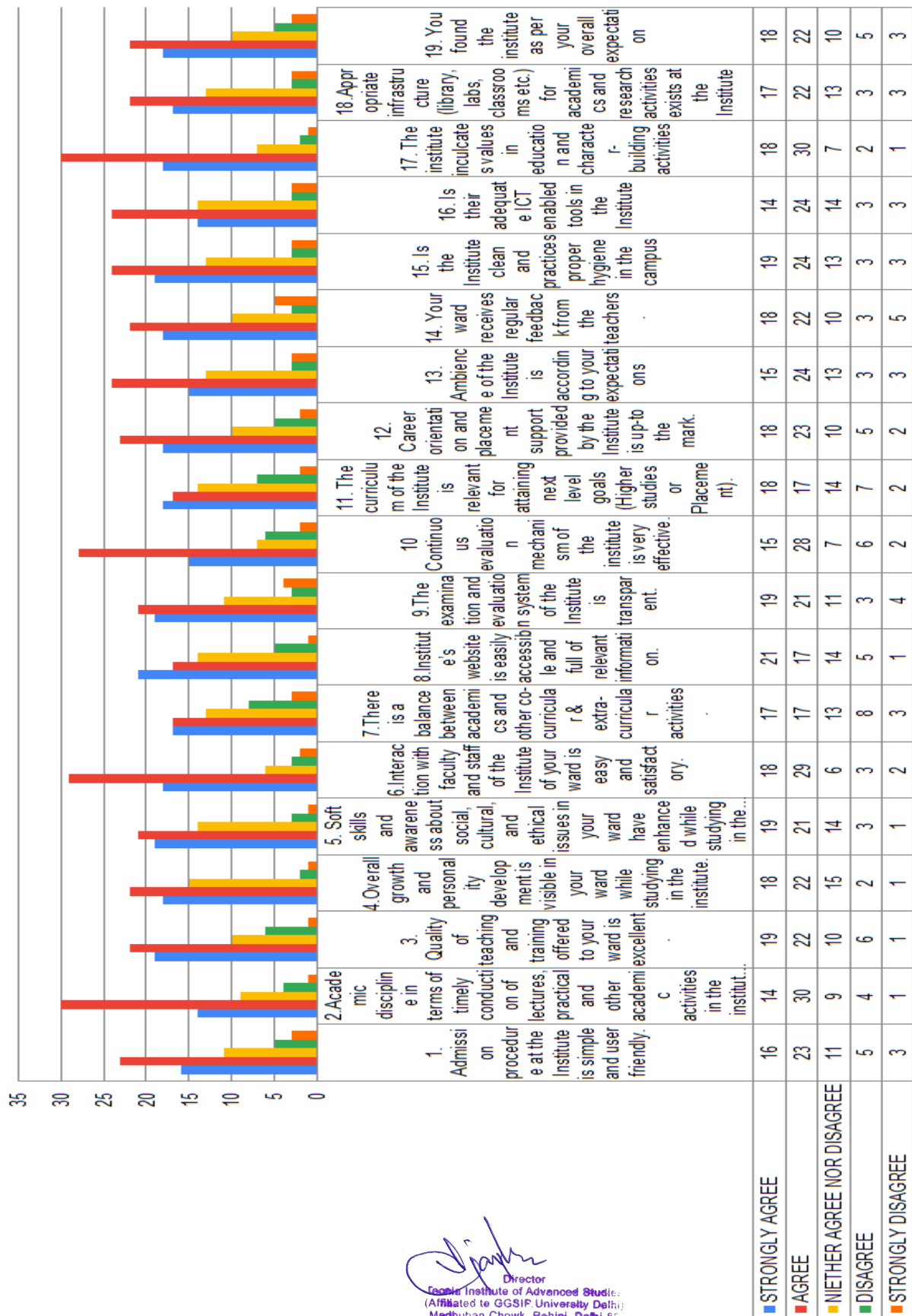
effective.					
11. The curriculum of the Institute is relevant for attaining next level goals (Higher studies or Placement).	18	17	14	7	2
12. Career orientation and placement support provided by the Institute is up-to the mark.	18	23	10	5	2
13. Ambience of the Institute is according to your expectations	15	24	13	3	3
14. Your ward receives regular feedback from the teachers.	18	22	10	3	5
15. Is the Institute clean and practices proper hygiene in the campus	19	24	13	3	3
16. Is their adequate ICT enabled tools in the Institute	14	24	14	3	3
17. The institute inculcates values in education and character-building activities	18	30	7	2	1


 Director
 Georgia Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85

18.Appropriate infrastructure (library, labs, classrooms etc.) for academics and research activities exists at the Institute	17	22	13	3	3
19. You found the institute as per your overall expectation	18	22	10	5	3


 Director
 People's Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Medhuan Chowk, Rohini, Delhi-85

PARENTS FEEDBACK (2021-22)




 Director
 Google Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85

Methodology:

- The Feedback on curriculum is collected from parents by circulating the Feedback Forms. It is collected by the IQAC and will be submitted to feedback committee to deliberate on various suggestions made by the stake holders.
- The feedback committee holds meeting at the end of the academic year to discuss on the various suggestions and prepare action taken report.
- The action taken report will be circulated among the staff members through the IQAC.

Feedback from Parents		
Feedback	Action taken	Impact
Admission procedure at the Institute should be simpler.	Institute has improved its website by providing appropriate links on home page for the online admission process and payments; documentation has been reduced for making admission process simpler.	The complexity will be reduced through the improved online mode of admission and lesser paper work.
Balance between academics and other co-curricular and sports activities should be up to the mark.	The Institute has formed different clubs related to academics, sports, cultural and co-curricular activities for making the proper balance between academics and other co-curricular and sports activities.	Students would receive exposure in all the area of academics, sports and co-curricular activities.
Overall growth and personality development of students while	The Institute is providing guest lectures, seminars and	These activities would contribute in the personality


Director
Teejia Institute of Advanced Studies
(Affiliated to GGSIP, University Delhi)
Madhuban Chowk, Rehini, Delhi-85

studying in the Institute should be remarkable.	workshop for the personality development; even trainers have been hired for the same.	development and overall growth of the students.
The Institute should provide more career orientation and placement support to its students.	Different Intellectual discourse and discussion lectures have been added and number of field visits has been increased. Furthermore corporate tie-ups have been increased and different internship and job opportunities have also been intimated to the students.	Students will be aware about the contemporary opportunities and will receive more exposure related to jobs and internships.


 Director
 People's Institute of Advanced Studies
 (Affiliated to GGSIP University Delhi)
 Madhuban Chowk, Rehini, Delhi-85