



TECNIA INSTITUTE OF ADVANCED STUDIES

NAAC ACCREDITED GRADE "A" INSTITUTE

Approved by AICTE, Ministry of HRD, Govt. of India, Affiliated to GGSIP University

Recognized Under Sec. 2(f) of UGC Act 1956

INSTITUTIONAL AREA MADHUBAN CHOWK, ROHINI, DELHI 110085

Tel: 91-11-27555121-24, E-Mail: directortias@tecnia.in, Website: www.tiaspg.tecnia.in



Ref. No.: TIAS/2021-22/697

Date: 30.03.2022

The Officer Incharge
Affiliation Branch
Administrative Block, GGSIP University
Sector 16C, Dwarka, New Delhi-110078

Subject: Action Taken Report of Student Grievance Redressal Committee (SGRC) of TIAS
Reference: GGSIP University letter no. GGSIPU/2019-20/Legal/1916 Dt. 23.05.19 and
GGSIPU/2017-18/1039/Legal Dt. 18.07.17

Sir/Madam,

This has reference to subject cited above and compliance of the same; please find the reports of the proceedings provided by Nodal Officer of SGRC – Tecnia Institute of Advanced Studies for onward submission to University. Enclosed as under:-

1. Reports of the proceedings of SGRC at the start of session is enclosed Dt. 04.01.2022
2. Reports of the proceedings of SGRC at the close of session is enclosed Dt. 28.03.2022

Thanking you and assuring you our best attention always.

Yours Sincerely,


Director
Tecnia Institute of Advanced Studies
DIRECTOR (Affiliated to GGSIP University Delhi)
Madhuban Chowk, Rohini, Delhi-85



Encl.: As stated above

Copy to: The Registrar, GGSIP University, Dwarka, New Delhi-110078

Handwritten signature
30/03/2022
Affiliation Branch
Guru Gobind Singh Indraprastha University
Sector-16C, Dwarka, New Delhi-110078



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STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Ref. No. : TIAS/SGRC/2021-22/11

Date: 22.12.2021

MEETING NOTICE

Director, TIAS

Nodal Officer-GRC

IQAC, TIAS

Dean / Academic Coordinator, TIAS

In-Charge, Student Welfare

Dr. H.L. Nagaraj Murthy, Psychologist, SGRC and Visiting

Ms. Keenika Arora, Professional Students Councilor and Member Secretary, SGRC

Md. Hasib, Psychiatrist, SGRC and Outside Faculty, AIRSR

Mr. R.D. Pandey, Admin Officer

HoD, MBA, TIAS for Elected Student Representatives (1st & 2nd Shift)

HoD, BBA, TIAS for Elected Student Representatives (1st & 2nd Shift)

HoD, BA(JMC), TIAS for Elected Student Representatives (1st & 2nd Shift)

HoD, BCA, TIAS for Elected Student Representatives (1st & 2nd Shift)

Subject: SGRC meeting to be held on 04.01.2022

Dear Sir/Madam,

It has been decided to be held the meeting of Students Grievance Redressal Committee with all members of SGRC to appraise to all stakeholders about SGRC regulation / policy / process of UGC/AICTE/GGSIPU and Student Grievance if any. We request you to kindly make yourself available for smooth conduct of the SGRC meeting on 04.01.2022 at 11:00 AM in the Board Room, 2nd Floor, TIAS.

Please confirm your participation in the process by telephone.

Thanking you,

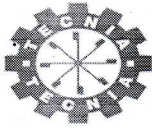
Yours faithfully,

Ms. Keenika Arora,

Member Secretary, SGRC

Professional Students Councilor

Faculty-MBA



STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Ref. No. : TIAS/SGRC/2021-22/12

Date: 24.12.2021

MEETING AGENDA

Following AGENDA ITEMS had been taken up for the SGRC Meeting to be held on 04.01.2022

- Item No. 1:** To appraise new members about UGC (Establishment and Mechanism for Grievance Redressal) Regulation 2012.
- Item No. 2:** To appraise new members List of "Grievance" as has been put forwarded in definition of the above regulation in clause no. 3; sub clause: (h) Sr. No. (i-xvi); namely
- admission contrary to merit determined in accordance with the declared admission policy of the institution;
 - irregularity in the process under the declared admission policy of the institution;
 - refusal to admit in accordance with the declared admission policy of the institution;
 - non-publication of prospectus by the institution, in accordance with the provisions of these regulations;
 - publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts;
 - withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
 - demand of money in excess of that specified to be charged in the declared admission policy of the institution;
 - violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;
 - nonpayment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission;
 - delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
 - failure by the institution to provide student amenities as set out in the prospectus, or is required to be extended by the institution under any provisions of law for the time being in force;
 - non-transparent or unfair practices adopted by the institution for the evaluation of students;
 - delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, or as may be notified by the Commission;
 - complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or persons with disabilities categories;
 - denial of quality education as promised at the time of admission or required to be provided; and
 - harassment or victimization of a student, other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.

[Signature]

TECNIA INSTITUTE OF ADVANCED STUDIES
 NEW DELHI - 85

[Signature]
 Swati

[Signature]
 Hakeem

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 Sagar

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 DiPesh
 Parth

Page 1 of 2
[Signature]
 Swayam
 ankita

- Item No. 3:** To notify Grievance Redressal Committee on Institute website.
- Item No. 4:** To Appraise all stakeholders about Notification Statute of SGRC of UGC and AICTE
- Item No. 5:** To Appraise all stakeholders about Notice of UGC/AICTE/GGSIPU @SGRC_TIAS
- Item No. 6:** To appraise all stakeholders that Institute prominently published/notified the details of SGRC by Tecnia Times prospectus
- Item No. 7:** Specialized Member of SGRC Psychiatrist/Psychologist/Professional Students Councilors
- Item No. 8:** Proceedings of SGRC meticulous and verifiable contents
- Item No. 9:** Maintenance of **Grievance Form** "Online Student Grievance" link on Institute website
- Item No. 10:** Student Grievance if any
- Item No. 11:** Student Feedback

Any other item with the permission of the chair Dr. Deepak Sonker, Nodal Officer, Students Grievance Redressal Committee.

Keenika
24/12/21

Ms. Keenika Arora,
Member Secretary, SGRC
Professional Students Councilor
Faculty-MBA

Cc to: All the members of SGRC including

- 1) Dr. Ajay Kumar, Director, TIAS
- 2) Nodal Officer-GRC
- 3) IQAC, TIAS
- 4) Dean / Academic Coordinator, TIAS
- 5) In-Charge, Student Welfare
- 6) Dr. H.L. Nagaraj Murthy, Psychologist, SGRC and Visiting
- 7) Ms. Keenika Arora, Professional Students Councilor and Member Secretary, SGRC
- 8) Md. Hasib, Psychiatrist, SGRC and Outside Faculty, AIRSR
- 9) Admin Officer
- 10) HoD, MBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 11) HoD, BBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 12) HoD, BA(JMC), TIAS for Elected Student Representatives (1st & 2nd Shift)
- 13) HoD, BCA, TIAS for Elected Student Representatives (1st & 2nd Shift)

Deepak

NODAL OFFICER
TECNIA INSTITUTE OF ADVANCED STUDIES
NEW DELHI - 85

Dishika
Swati
Satish

Awayam
Parth
Ankit

Shahin
Pitak

Dipesh



STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Ref. No. : TIAS/SGRC/2021-22/13

Date: 04.01.2022

Minute of Meeting

A meeting of the Students Grievance Redressal Committee members was convened in the Board room of in Board Room of Tecnia Institute of Advanced Studies at 11:00 AM on 04.01.2022 (Tuesday). Following members are present in the meeting the names of the members are as follows:-

S. No.	Name	Member	Department	Mobile No.	E-mail
1.	Dr. Deepak Sonker	Nodal Officer	Faculty BCA	9711788920	hodbca@tecnia.in
2.	Ms. Megha Sharma	Students Welfare	Faculty BBA	9891864968	studentswelfare@tecnia.in
3.	Md. Hasib	Psychiatrist	Outside Faculty AIRSR	9718743207	hammed.haseeb@gmail.com
4.	Dr. H.L. Nagaraja Murthy	Psychologist	Faculty BA(JMC)	9891091998	nagaraja.hln2002@gmail.com
5.	Dr. M N Jha	Dean (Academics) – Director Nominee	Faculty BA(JMC)	9873057126	deanjmc@tecnia.in
6.	Mr. R.D. Pandey	Admin Officer	Admin	9971609277	adminofficer@tecnia.in
7.	Ms. Keenika Arora	Professional Students Councilor and Member Secretary	Faculty MBA	8800398738	studentswelfare@tecnia.in

Elected Student Representatives – 1st Shift

S. No.	Student Name	Enroll. No.	Shift	Program	Mobile No.	E-mail
1.	Dipesh Chaudhary	00817003921	1st Shift	MBA	9870214060	dipeshkhatana10666@gmail.com
2.	Swayam Gupta	09917001721	1st Shift	BBA	9205532621	swayamgupta525@gmail.com
3.	Parth Bhatnagar	35317002421	1st Shift	BAJMC	9899888526	bhatnagarparth542@gmail.com
4.	Rishika Arora	00417002021	1st Shift	BCA	7011502190	rishikatec64@gmail.com

Dipesh
Swayam
Parth
@rishi

Elected Student Representatives – 2nd Shift

S. No.	Student Name	Enroll. No.	Shift	Program	Mobile No.	E-mail
1.	Ankit Singh	00221303920	2nd Shift	MBA	9718833618	ankysingh9359@gmail.com
2.	Mahesh Pathak	11121301721	2nd Shift	BBA	7982739505	maheshpathakofficial@gmail.com
3.	Sanket Gulyani	06721302421	2nd Shift	BAJMC	9582965499	sanketgulyani123@gmail.com
4.	Swati Chandola	01821302021	2nd Shift	BCA	9166566462	swatichandola2204@gmail.com

Ankit
Mahesh Pathak
Sanket
Swati

Dub

MS

Rishika

Mahesh Pathak

Dipesh

Swayam

Swati

Parth

Ankit

Following meeting Agenda was taken up in the meeting

Item No. 1: To appraise new members about UGC (Establishment and Mechanism for Grievance Redressal) Regulation 2012.

Resolved: The Students are appraised during the orientation program about the Grievance Redressal) Regulation 2012 and invited the students to speak in confidence with their class in charges and In charge Student Welfare

Item No. 2: List of "Grievance" as has been put forwarded in definition of the above regulation in clause no. 3; sub clause: (h) Sr. No. (i-xvi); namely

- i. admission contrary to merit determined in accordance with the declared admission policy of the institution;
- ii. irregularity in the process under the declared admission policy of the institution;
- iii. refusal to admit in accordance with the declared admission policy of the institution;
- iv. non-publication of prospectus by the institution, in accordance with the provisions of these regulations;
- v. publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts;
- vi. withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
- vii. demand of money in excess of that specified to be charged in the declared admission policy of the institution;
- viii. violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;
- ix. nonpayment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission;
- x. delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
- xi. failure by the institution to provide student amenities as set out in the prospectus, or is required to be extended by the institution under any provisions of law for the time being in force;
- xii. non-transparent or unfair practices adopted by the institution for the evaluation of students;

- xiii. delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, or as may be notified by the Commission;
- xiv. complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or persons with disabilities categories;
- xv. denial of quality education as promised at the time of admission or required to be provided; and
- xvi. harassment or victimization of a student, other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.

Resolved: The Students are appraised during the orientation program about the type of Grievance as mentioned in Regulation 2012 and invited the students to speak in confidence on all the Xvi types of points with their class In-charges and In-charge Student Welfare

Item No. 3: To notify Grievance Redressal Committee on Institute website.

Resolved: The Students are appraised and notify about the type of Grievance Redressal Committee on Institute website.

Item No. 4: To Appraise all stakeholders about Notification Statute of SGRC of UGC and AICTE

Resolved: The Students are appraised and notify about the Notification Statute of SGRC of UGC and AICTE on Institute website.

Item No. 5: To Appraise all stakeholders about Notice of UGC/AICTE/GGSIPU @SGRC_TIAS

Resolved: The Students are appraised and notify about the Notification Statute of SGRC of UGC and AICTE on Institute website.

Item No. 6: To appraise all stakeholders that Institute prominently published/notified the details of SGRC by Tecnia Times prospectus

Resolved: The Students and are appraised about the SGRC through published/Notified in Tecnia-Times and on Institute website.

Item No. 7: Specialized Member of SGRC Psychiatrist/Psychologist/Professional Students Councilors

Resolved: The Student and Stake Holders are appraised and notify about availability of Psychiatrist/Psychologist/Professional Students Councilors in SGRC.

Item No. 8: Proceedings of SGRC meticulous and verifiable contents

Resolved: The Student and Stake Holders are appraised and notify about Proceedings of the meeting of SGRC.

MS
Dush
@Shruti
Swati
Shahesh
Sangeet
Aayam
Parth
Di Pesh
Ankit

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NEW DELHI - 85

Item No. 9: Maintenance of Grievance Form "Online Student Grievance" link on Institute website

Resolved: The Student and Stake Holders are apprised and notify about "Online Student Grievance" link on Institute website for **Grievance Form**

Item No. 10: Student Grievance if any

Resolved: No major or minor grievance was observed and received from any stakeholder.

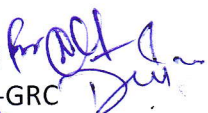
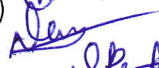
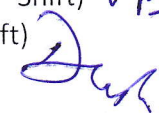
Item No. 11: Student Feedback

Resolved: The Student and Stake Holders are apprised about the "Online Student Feedback" link on Institute website.

Meeting ended with the thanks to the chair Dr. Deepak Sonker, Nodal Officer, Students Grievance Redressal Committee

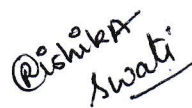

Ms. Keenika Arora,
Member Secretary, SGRC
Professional Students Councilor
Faculty-MBA

Cc to:

- 1) Director, TIAS 
- 2) Nodal Officer-GRC 
- 3) IQAC, TIAS 
- 4) Dean / Academic Coordinator, TIAS 
- 5) In-Charge, Student Welfare 
- 6) Dr. H.L. Nagaraj Murthy, Psychologist, SGRC and Visiting 
- 7) Ms. Keenika Arora, Professional Students Councilor and Member Secretary, SGRC
- 8) Md. Hasib, Psychiatrist, SGRC and Faculty, AIRSR 
- 9) Mr. R.D. Pandey, Admin Officer 
- 10) HoD, MBA, TIAS for Elected Student Representatives (1st & 2nd Shift) 
- 11) HoD, BBA, TIAS for Elected Student Representatives (1st & 2nd Shift) 
- 12) HoD, BA(JMC), TIAS for Elected Student Representatives (1st & 2nd Shift) 
- 13) HoD, BCA, TIAS for Elected Student Representatives (1st & 2nd Shift) 



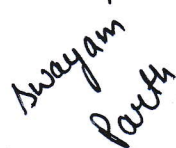
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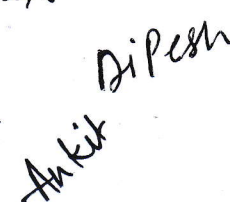

Swati


MS


Saurabh


Shahenaz


Aayam Parth


Ankit DiPesh

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**STUDENT GRIEVANCE REDRESSAL COMMITTEE****MEETING ATTENDANCE SHEET**

Attendance_of Students Grievance Redressal Committee meeting of Members held in Board Room of Tecnia Institute of Advanced Studies at 11:00 AM on 04.01.2022

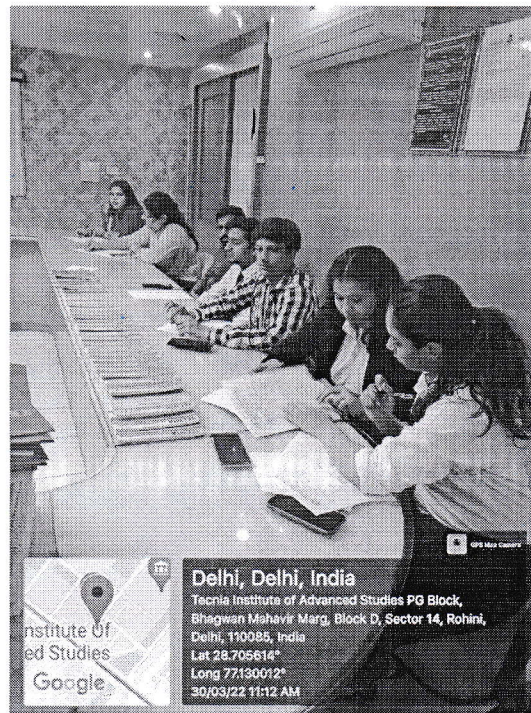
S. No.	Members of SGRC	SIGNATURE
1	Dr. Deepak Sonker	
2	Ms. Megha Sharma	
3	Ms. Keenika Arora	
4	Md. Hasib	
5	Dr. H.L. Nagaraja Murthy	
6	Dr. M N Jha	
7	Mr. R.D. Pandey	

S. No.	Enroll. No.	Elected Student Representatives of SGRC - 1st Shift	SIGNATURE
1	00817003921	Dipesh Chaudhary – MBA	
2	09917001721	Swayam Gupta – BBA	
3	35317002421	Parth Bhatnagar – BA(JMC)	
4	00417002021	Rishika Arora - BCA	

S. No.	Enroll. No.	Elected Student Representatives of SGRC - 2nd Shift	SIGNATURE
1	00221303920	Ankit Singh -MBA	
2	11121301721	Mahesh Pathak – BBA	
3	06721302421	Sanket Gulyani – BA(JMC)	
4	01821302021	Swati Chandola – BCA	

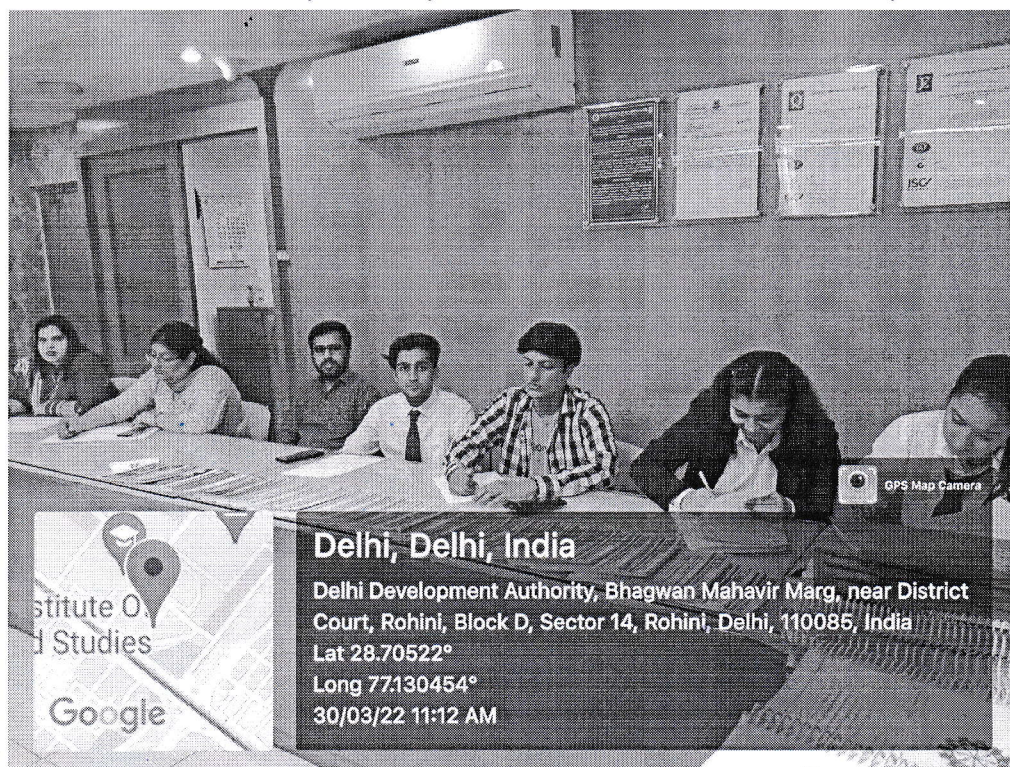
**STUDENT GRIEVANCE REDRESSAL COMMITTEE
MEETING**

SGRC Meeting in progress with Members & Student Representatives



Date: 30.03.2022 Time: 11 AM

Venue: Board Room, 2nd Floor, Tecnia Institute of Advanced Studies, Delhi



Deeptak Sonkel
(CDr. Deeptak Sonkel)

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Tel: 91-11-27555121-24, E-Mail : directortias@tecnia.in, Website: www.tiaspg.tecnia.in

**STUDENTS GRIEVANCE REDRESSAL COMMITTEE**

Ref. No. : TIAS/SGRC/2021-22/14

Date: 04.01.2022

Action Taken Report (ATR)

A meeting of the Students Grievance Redressal Committee members was convened in the Board room of in Board Room of Tecnia Institute of Advanced Studies at 11:00 AM on 04.01.2022 (Tuesday). Following members are present in the meeting the names of the members are as follows:-

S. No.	Name	Member	Department	Mobile No.	E-mail
1.	Dr. Deepak Sonker	Nodal Officer	Faculty BCA	9711788920	hodbca@tecnia.in
2.	Ms. Megha Sharma	Students Welfare	Faculty BBA	9891864968	studentswelfare@tecnia.in
3.	Md. Hasib	Psychiatrist	Outside Faculty AIRSR	9718743207	hammed.haseeb@gmail.com
4.	Dr. H.L. Nagaraja Murthy	Psychologist	Faculty BA(JMC)	9891091998	nagaraja.hln2002@gmail.com
5.	Dr. M N Jha	Dean (Academics) – Director Nominee	Faculty BA(JMC)	9873057126	deanjmc@tecnia.in
6.	Mr. R.D. Pandey	Admin Officer	Admin	9971609277	adminofficer@tecnia.in
7.	Ms. Keenika Arora	Professional Students Councilor and Member Secretary	Faculty MBA	8800398738	studentswelfare@tecnia.in

Elected Student Representatives – 1st Shift

S. No.	Student Name	Enroll. No.	Shift	Program	Mobile No.	E-mail
1.	Dipesh Chaudhary	00817003921	1st Shift	MBA	9870214060	dipeshkhatana10666@gmail.com
2.	Swayam Gupta	09917001721	1st Shift	BBA	9205532621	swayamgupta525@gmail.com
3.	Parth Bhatnagar	35317002421	1st Shift	BAJMC	9899888526	bhatnagarparth542@gmail.com
4.	Rishika Arora	00417002021	1st Shift	BCA	7011502190	rishikatec64@gmail.com

Dipesh
Swayam
Parth
Rishika

Elected Student Representatives – 2nd Shift

S. No.	Student Name	Enroll. No.	Shift	Program	Mobile No.	E-mail
1.	Ankit Singh	00221303920	2nd Shift	MBA	9718833618	ankysingh9359@gmail.com
2.	Mahesh Pathak	11121301721	2nd Shift	BBA	7982739505	maheshpathakofficial@gmail.com
3.	Sanket Gulyani	06721302421	2nd Shift	BAJMC	9582965499	sanketgulyani123@gmail.com
4.	Swati Chandola	01821302021	2nd Shift	BCA	9166566462	swatichandola2204@gmail.com

Ankit
Mahesh Pathak
Sanket
Swati

Handwritten signatures and names:
Dipesh, Swayam, Parth, Rishika, Ankit, Mahesh Pathak, Sanket, Swati, Swati Chandola, Ankit Singh, Mahesh Pathak, Sanket Gulyani, Swati Chandola.

Following meeting Agenda was taken up in the meeting

Item No. 1: To appraise new members about UGC (Establishment and Mechanism for Grievance Redressal) Regulation 2012.

Resolved: The Students are appraised during the orientation program about the Grievance Redressal) Regulation 2012 and invited the students to speak in confidence with their class in charges and In-charge Student Welfare

ATR: All the students are appraised about the SGRC on orientation day in the campus and during interaction details presentation and question answer session was conducted to bring in clarity also Class In-charges are frequently meeting thorough Elected Student Representatives in both shifts.

- Item No. 2:** List of "Grievance" as has been put forwarded in definition of the above regulation in clause no. 3; sub clause: (h) Sr. No. (i-xvi); namely
- i. admission contrary to merit determined in accordance with the declared admission policy of the institution;
 - ii. irregularity in the process under the declared admission policy of the institution;
 - iii. refusal to admit in accordance with the declared admission policy of the institution;
 - iv. non-publication of prospectus by the institution, in accordance with the provisions of these regulations;
 - v. publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts;
 - vi. withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
 - vii. demand of money in excess of that specified to be charged in the declared admission policy of the institution;
 - viii. violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;
 - ix. nonpayment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission;
 - x. delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
 - xi. failure by the institution to provide student amenities as set out in the prospectus, or is required to be extended by the institution under any provisions of law for the time being in force;
 - xii. non-transparent or unfair practices adopted by the institution for the evaluation of students;
 - xiii. delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, or as may be notified by the Commission;

[Signature]

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NEW DELHI - 85

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[Signature]
Swati

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- xiv. complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minority or persons with disabilities categories;
- xv. denial of quality education as promised at the time of admission or required to be provided; and
- xvi. harassment or victimization of a student, other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force.

Resolved: The Students are appraised during the orientation program about the type of Grievance as mentioned in Regulation 2012 and invited the students to speak in confidence on all the Xvi types of points with their class In-charges and In-charge Student Welfare.

ATR: All the students and stakeholders are appraised about the SGRC on orientation day in the campus and during interaction details presentation and question answer session was conducted to bring in clarity also Class In-charges are frequently meeting thorough Elected Student Representatives in both shifts, no grievance made by any student.

Item No. 3: To notify Grievance Redressal Committee on Institute website.

Resolved: The Students are appraised and notify about the type of Grievance Redressal Committee on Institute website.

ATR: All the students and stakeholders are appraised about the SGRC on Institute website also to lodge the grievance if any.

Item No. 4: To Appraise all stakeholders about Notification Statute of SGRC of UGC and AICTE

Resolved: The Students are appraised and notify about the Notification Statute of SGRC of UGC and AICTE on Institute website.

ATR: All the students and stakeholders are appraised about the SGRC on Institute website.

Item No. 5: To Appraise all stakeholders about Notice of UGC/AICTE/GGSIPU @SGRC_TIAS

Resolved: The Students are appraised and notify about the Notification Statute of SGRC of UGC and AICTE on Institute website.

ATR: All the students and stakeholders are appraised about the SGRC on Institute website.

Item No. 6: To appraise all stakeholders that Institute prominently published/notified the details of SGRC by Tecnia Times prospectus

Resolved: The Students and are appraised about the SGRC through published/Notified in Tecnia-Times and on Institute website.

ATR: All the students and stakeholders are appraised about the SGRC on Institute website.

Item No. 7: Specialized Member of SGRC Psychiatrist/Psychologist/Professional Students Councilors

Resolved: The Student and Stake Holders are appraised and notify about availability of Psychiatrist/Psychologist/Professional Students Councilors in SGRC.

ATR: All the students and stakeholders are appraised about the SGRC competency with regard to availability of Psychiatrist/Psychologist/Professional Students Councilors in SGRC.

Item No. 8: Proceedings of SGRC meticulous and verifiable contents

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Swati
Sahel

Shahenaz

Swayam
Rashmi

Dipesh
Ankit

Resolved: The Student and Stake Holders are apprised and notify about Proceedings of the meeting of SGRC.

ATR: All the students and stakeholders are apprised about the SGRC on Institute website.

Item No. 9: Maintenance of **Grievance Form** "Online Student Grievance" link on Institute website

Resolved: The Student and Stake Holders are apprised and notify about "Online Student Grievance" link on Institute website for **Grievance Form**

ATR: All the students and stakeholders are apprised about the SGRC link on Institute website for **Grievance Form**.

Item No. 10: Student Grievance if any

Resolved: No major or minor grievance was observed and received from any stakeholder.

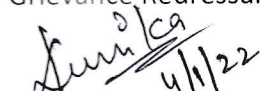
ATR: All the students and stakeholders are apprised about the SGRC on orientation day in the campus and during interaction details presentation and question answer session was conducted to bring in clarity also Class In-charges are frequently meeting thorough Elected Student Representatives in both shifts, no grievance made by any student.

Item No. 11: Student Feedback

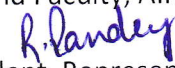
Resolved: The Student and Stake Holders are apprised about the "Online Student Feedback" link on Institute website.

ATR: All the students and stakeholders are apprised about the "Online Student Feedback" link on Institute website.

Meeting ended with the thanks to the chair Dr. Deepak Sonker, Nodal Officer, Students Grievance Redressal Committee


4/1/22
Ms. Keenika Arora,
Member Secretary, SGRC
Professional Students Councilor
Faculty-MBA

Cc to:

- 1) Director, TIAS 
- 2) Nodal Officer-GRC 
- 3) IQAC, TIAS 
- 4) Dean / Academic Coordinator, TIAS 
- 5) In-Charge, Student Welfare 
- 6) Dr. H.L. Nagaraj Murthy, Psychologist, SGRC and Visiting 
- 7) Ms. Keenika Arora, Professional Students Councilor and Member Secretary, SGRC
- 8) Md. Hasib, Psychiatrist, SGRC and Faculty, AIRSR. 
- 9) Mr. R.D. Pandey, Admin Officer 
- 10) HoD, MBA, TIAS for Elected Student Representatives (1st & 2nd Shift) 
- 11) HoD, BBA, TIAS for Elected Student Representatives (1st & 2nd Shift) 
- 12) HoD, BA(JMC), TIAS for Elected Student Representatives (1st & 2nd Shift) 
- 13) HoD, BCA, TIAS for Elected Student Representatives (1st & 2nd Shift) 